

West Lindsey District Council

Guildhall Gainsborough Lincolnshire DN21 2NA Tel: 01427 676676 Fax: 01427 675170

AGENDA

This meeting will be recorded and the video archive published on our website

Governance and Audit Committee Tuesday, 25th July, 2017 at 2.00 pm Council Chamber - The Guildhall, Marshall's Yard, Gainsborough, DN21 2NA

Members: Councillor Giles McNeill (Chairman)

Councillor Mrs Jackie Brockway (Vice-Chairman)

Councillor Mrs Sheila Bibb Councillor David Bond Councillor John McNeill Councillor Mrs Angela White

Alison Adams Andrew Morriss Peter Walton

1. Apologies for Absence

2. Public Participation Period

Up to 15 minutes are allowed for public participation. Participants are restricted to 3 minutes each.

3. Minutes of Previous Meeting

a) Meeting of the Governance and Audit Committee held (PAGES 3 - 14) on 20 June 2017

4. Members Declarations of Interest

Members may make any declarations of interest at this point but may also make them at any point during the meeting.

5. **Matters Arising Schedule**

(PAGES 15 -

Matters Arising schedule setting out current position of 18) previously agreed actions as at (add despatch date).

Agendas, Reports and Minutes will be provided upon request in the following formats:

Large Clear Print: Braille: Audio: Native Language

6. Public Reports for Consideration

a) Annual Governance Statement 2016/17 and Action (PAGES 19 - Plan. Closure of the Annual Governance Statement 58) 2015/16 Action Plan.

b)	Annual Customer Feedback Report 2016-2017	(PAGES 59 - 72)
c)	Annual Fraud Report	(PAGES 73 - 78)

d) Annual Whistleblowing Report (PAGES 79 - 92)

e) Internal Audit Plan - Monitoring Report - Period 1 (PAGES 93 -

7. **Workplan** (PAGES 135 -

138)

8. General items of Business for Consideration

a) Statement of Account Training to agree start time

9. Exclusion of Public and Press

To resolve that under Section 100 (A)(4) of the Local Government Act 1972, the public and press be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A of the Act.

10. Exempt Reports for Consideration

a) Quickline Business Plan/Payments (PAGES 139 - 152)

Mark Sturgess Interim Head of Paid Service The Guildhall Gainsborough

Monday, 17 July 2017